QP CODE: 26022317

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Reg No : .....

Name : .....

B.COM DEGREE (CBCS) REAPPEARANCE/ MERCY CHANCE EXAMINATIONS, APRIL 2026

Second Semester

Core Course - CO2CRT21 - BUSINESS MANAGEMENT(2019 ADMISSION ONWARDS)

(Common to all B.Com Degree Programmes)

2019 Admission Onwards

C6301F74

Time: 3 Hours

Max. Marks : 80

Instructions to Private candidates only: This question paper contains two sections. Answer SECTION I questions in the answer-book provided. SECTION II, Internal examination questions must be answered in the question paper itself. Follow the detailed instructions given under SECTION II

Part A

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What is leadership?
2. Who is a disturbance handler?
3. What is a budget?
4. What is horizontal coordination?
5. Define Organsing.
6. Point out the difficulties of decentralization.
7. What is meant by centralisation?
8. What are the general features of leadership?
9. What is management by exception in controlling?
10. What are Quality Circles?
11. Define Total Quality.
12. Highlight the need for BPR in organisations.

(10×2=20)

Part B

*Answer any **six** questions.*
*Each question carries **5** marks.*

13. Explain "management is a science as well as an art".
14. State the barriers to effective planning.
15. Evaluate measures for making MBO effective.
16. State any 4 characterstics of authority.
17. Explain the need for traing the employees.
18. What are the features of directing?
19. Explain situational theory of leadership.
20. Write a note on responsibility accounting.
21. Explain Six Sigma Implementation Team.

(6×5=30)

Part C

*Answer any **two** questions.*
*Each question carries **15** marks.*

22. Explain the contribution of Henry Fayol towards management.
23. "Planning is looking ahead and control is looking back". Comment.
24. Distinguish between formal and informal organisation.
25. Explain Maslow's need hierarchy theory and write the criticisms.

(2×15=30)